

# DO's



# Tips & Tricks for Viewing Online City Council Meetings

Tips to improve your experience while watching Santee City Council meetings via teleconference from home:

✓ Check your Internet Bandwidth speed, the optimal bandwidth speed is 3-5 Mbps. You can conduct an internet speed test online using websites like Speedtest or nperf

✓ Connect directly to the internet via a wired connection rather than using Wi-Fi

✓ If using Wi-Fi...

- Make sure your computer or mobile device is close to the router or access point
- Make sure your Wi-Fi router firmware is up-to-date
- Use a Wi-Fi extender to increase the distance and strength of the signal
- Limit the number of devices using the Wi-Fi

✓ Close any additional open internet windows while watching the meeting

✓ Don't browse the internet while watching the meeting, your internet will have to work harder



# DON'TS