

City of Santee

Quarterly Animal Services Report

4TH QUARTER • April 1 - June 30, 2025



**Santee Total
Animals Helped 332**

ANIMALS SHELTERED 109
COMMUNITY SERVICES* 223

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 38 Owner Surrender: 11 Transfer In: 0 Seizure: 7

INCOMING CATS

Stray: 33 Owner Surrender: 9 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 8 Owner Surrender: 3 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 88.7%*

*Organization wide

OUTGOING DOGS

Adopted: 24 Returned to Owner: 27 Transferred Out: 2 Euthanized: 6 Other: 0

Average Length of Stay: 8.3 days

OUTGOING CATS

Adopted: 19 Returned to Owner: 1 Transferred Out: 3 Euthanized: 6 Other: 3

Average Length of Stay: 8.5 days

OUTGOING OTHER

Adopted: 4 Returned to Owner: 0 Transferred Out: 4 Euthanized: 1 Other: 0

Average Length of Stay: 19.0 days

Licensing, Medical & Community Services

LICENSES: 574 **TOTAL VACCINATIONS: 265** **RABIES: 105** **DISTEMPER/FVRCP: 124** **MICROCHIPS: 33**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 177

COMMUNITY SPAY/NEUTER SURGERIES: 28

SHELTER SPAY/NEUTER SURGERIES: 43

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 84

Average Response Time: 17 minutes

Priority 2: 51

Average Response Time: 25 hours

Priority 3: 10

Average Response Time: 179 hours

Priority 4: 13

Average Response Time: 177 hours

Priority 5: 37

Average Response Time: 56 hours

Total Calls: 195

BITE REPORTS: 10

NOTICE OF COMPLAINTS: 8

CITATIONS: 5

PARK PATROLS: 26

NOISE COMPLAINT CALLS: 17



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 99.2%*

TOTAL: 595

Outstanding / Very Likely To Recommend: 555

Above Expectations / Likely To Recommend: 30

Met Expectations / May Recommend: 5

Below Expectations / Unlikely To Recommend: 4

Did Not Meet Expectations / Very Unlikely To Recommend: 1

*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)