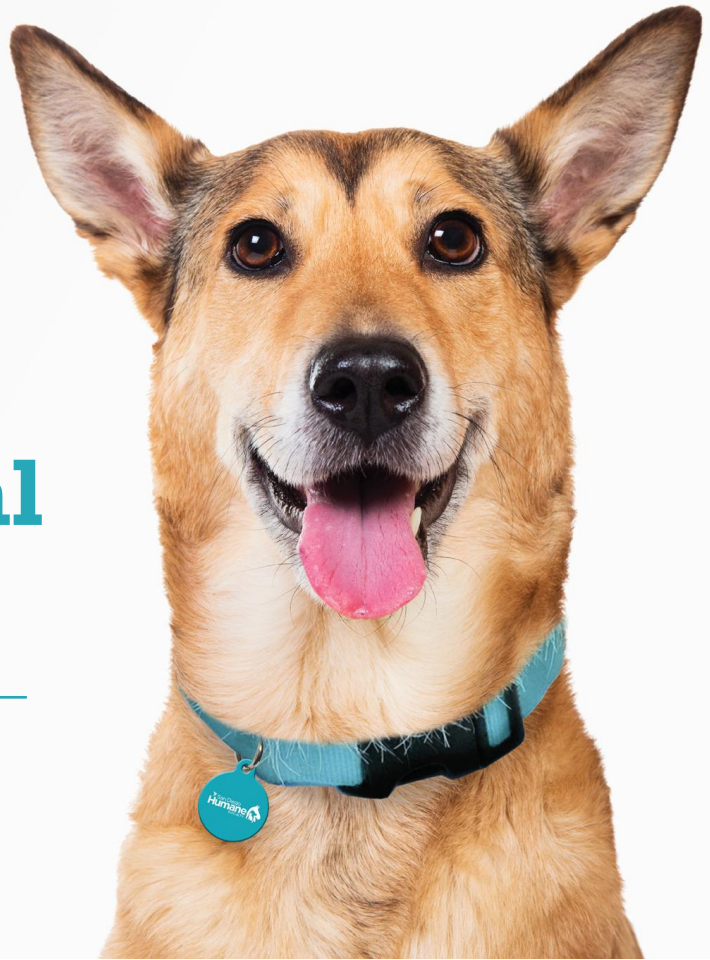


# City of Santee

## Quarterly Animal Services Report

3RD QUARTER • January 1 - March 31, 2025



**Santee Total  
Animals Helped 284**

**ANIMALS SHELTERED 73**  
**COMMUNITY SERVICES\* 211**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 25 Owner Surrender: 14 Transfer In: 0 Seizure: 3

## INCOMING CATS

Stray: 10 Owner Surrender: 7 Transfer In: 0 Seizure: 1

## INCOMING OTHER

Stray: 7 Owner Surrender: 6 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 92.5%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 25 Returned to Owner: 11 Transferred Out: 0 Euthanized: 5 Other: 0

Average Length of Stay: 18.2 days

## OUTGOING CATS

Adopted: 13 Returned to Owner: 2 Transferred Out: 0 Euthanized: 3 Other: 0

Average Length of Stay: 16.6 days

## OUTGOING OTHER

Adopted: 9 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 13.3 days

# Licensing, Medical & Community Services

**LICENSES: 635** **TOTAL VACCINATIONS: 272** **RABIES: 92** **DISTEMPER/FVRCP: 130** **MICROCHIPS: 29**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 178**

**COMMUNITY SPAY/NEUTER SURGERIES: 17** **SHELTER SPAY/NEUTER SURGERIES: 26**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

### Priority 1: 40

Average Response Time: 9 minutes

### Priority 2: 40

Average Response Time: 40 hours

### Priority 3: 8

Average Response Time: 407 hours

### Priority 4: 6

Average Response Time: 346 hours

### Priority 5: 17

Average Response Time: 2 hours

**Total Calls: 111**

**BITE REPORTS: 14** **NOTICE OF COMPLAINTS: 5** **CITATIONS: 1**

**PARK PATROLS: 3** **NOISE COMPLAINT CALLS: 8**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.3%\*** **TOTAL: 448**

**Outstanding / Very Likely To Recommend: 409**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 6**

**Below Expectations / Unlikely To Recommend: 2**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)