

City of Santee

Quarterly Animal Services Report

2ND QUARTER • October 1 - December 31, 2024



**Santee Total
Animals Helped 323**

ANIMALS SHELTERED 86
COMMUNITY SERVICES* 237

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 36 Owner Surrender: 15 Transfer In: 0 Seizure: 7

INCOMING CATS

Stray: 10 Owner Surrender: 8 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 10 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 31 Returned to Owner: 21 Transferred Out: 2 Euthanized: 1 Other: 0

Average Length of Stay: 12.6 days

OUTGOING CATS

Adopted: 17 Returned to Owner: 0 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 25.4 days

OUTGOING OTHER

Adopted: 6 Returned to Owner: 1 Transferred Out: 2 Euthanized: 0 Other: 1

Average Length of Stay: 13.7 days

Licensing, Medical & Community Services

LICENSES: 541 TOTAL VACCINATIONS: 293 RABIES: 106 DISTEMPER/FVRCP: 129 MICROCHIPS: 28

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 189

COMMUNITY SPAY/NEUTER SURGERIES: 20 SHELTER SPAY/NEUTER SURGERIES: 37

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 39

Average Response Time: 10 minutes

Priority 2: 46

Average Response Time: 20 hours

Priority 3: 9

Average Response Time: 542 hours

Priority 4: 5

Average Response Time: 195 hours

Priority 5: 23

Average Response Time: 17 hours

Total Calls: 122

BITE REPORTS: 5 NOTICE OF COMPLAINTS: 4 CITATIONS: 0

PARK PATROLS: 1 NOISE COMPLAINT CALLS: 15



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 4-Above Expectations: 16 3-Met Expectations: 9 2-Below Expectations: 5

1-Did Not Meet Expectations: 1 Total: 194

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)