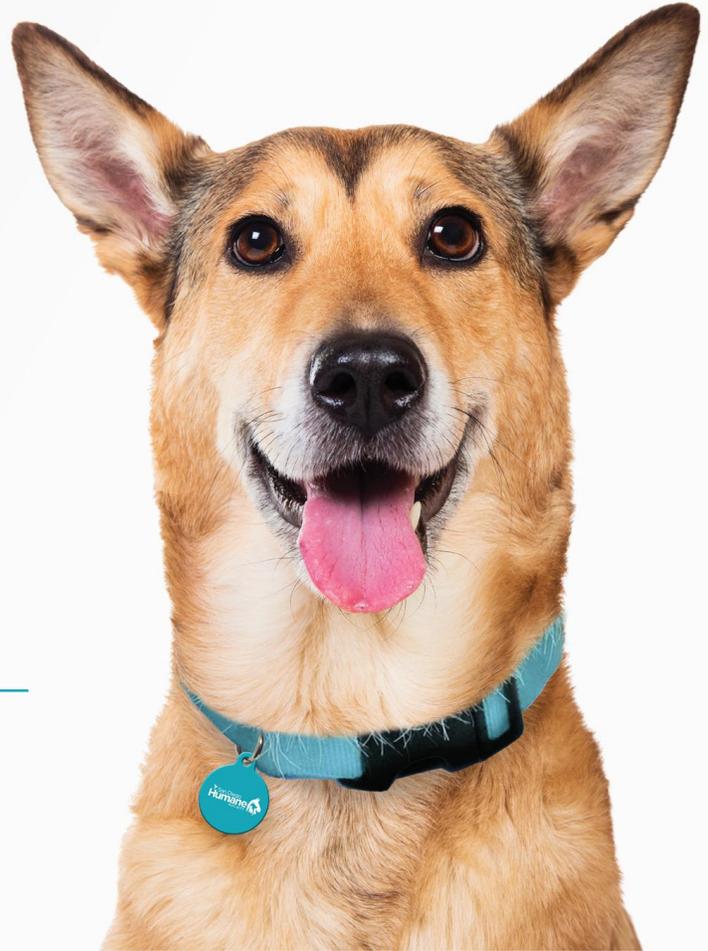


# City of Santee

## FY24-25 Animal Services Report



July 1, 2024 - June 30, 2025



**Santee Total Animals Helped** **1,191**

**ANIMALS SHELTERED 371**  
**COMMUNITY SERVICES\* 820**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 134 Owner Surrender: 46 Transfer In: 0 Seizure: 18

## INCOMING CATS

Stray: 75 Owner Surrender: 41 Transfer In: 0 Seizure: 9

## INCOMING OTHER

Stray: 32 Owner Surrender: 16 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.9%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 99 Returned to Owner: 71 Transferred Out: 8 Euthanized: 18 Other: 1  
Average Length of Stay: 12.9 days

## OUTGOING CATS

Adopted: 95 Returned to Owner: 4 Transferred Out: 3 Euthanized: 16 Other: 4  
Average Length of Stay: 16.4 days

## OUTGOING OTHER

Adopted: 32 Returned to Owner: 1 Transferred Out: 6 Euthanized: 2 Other: 1  
Average Length of Stay: 18.5 days

# Licensing, Medical & Community Services

**LICENSES: 2,342**    **TOTAL VACCINATIONS: 973**    **RABIES: 364**    **DISTEMPER/FVRCP: 444**    **MICROCHIPS: 125**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 655**

**COMMUNITY SPAY/NEUTER SURGERIES: 78**    **SHELTER SPAY/NEUTER SURGERIES: 149**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

**Priority 1: 218**

Average Response Time: 22 minutes

**Priority 2: 186**

Average Response Time: 55 hours

**Priority 3: 38**

Average Response Time: 379 hours

**Priority 4: 33**

Average Response Time: 395 hours

**Priority 5: 103**

Average Response Time: 79 hours

**Total Calls: 578**

**BITE REPORTS: 34**    **NOTICE OF COMPLAINTS: 20**    **CITATIONS: 6**

**PARK PATROLS: 35**    **NOISE COMPLAINT CALLS: 51**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 98.6%\***    **TOTAL: 1,464**

**Outstanding / Very Likely To Recommend: 1,292**

**Above Expectations / Likely To Recommend: 112**

**Met Expectations / May Recommend: 40**

**Below Expectations / Unlikely To Recommend: 17**

**Did Not Meet Expectations / Very Unlikely To Recommend: 3**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)